

DECEMBER 2017

cruise

contacts

The essential A-Z list for 2018



The must-know
names & numbers at
your fingertips

cruise
TRADE NEWS



cruise
TRADE NEWS

Welcome to Cruise Contacts 2018

Presented in a handy A-Z format, inside you'll find the key ocean and river cruise lines as well as the sales contacts you need to know about when booking cruise holidays for clients.

We hope you find it a useful reference.

A-ROSA	4	P&O CRUISES	17
AMADEUS	4	PANDAW	17
AMA WATERWAYS	4	PAUL GAUGUIN	18
APT	5	PONANT	20
AVALON	5	PRINCESS CRUISES	22
AZAMARA CLUB CRUISES	5	REGENT SEVEN SEAS CRUISES	22
BELMOND	6	RIVIERA TRAVEL	22
CARNIVAL	6	ROYAL CARIBBEAN	
CELEBRITY CRUISES	6	INTERNATIONAL	23
CELESTYAL	7	SAGA	24
CORAL EXPEDITIONS	8	SCENIC	23
COSMOS	7	SEABOURN	23
CROISIEUROPE	7	SEADREAM YACHT CLUB	30
CRUISE &		SHEARINGS	30
MARITIME VOYAGES	10	SILVERSEA	26
CRYSTAL CRUISES	12	STAR CLIPPERS	30
CUNARD	14	TAUCK	31
EMERALD WATERWAYS	14	THE RIVER CRUISE LINE	31
EUROPEAN WATERWAYS	14	TITAN	28
FAR HORIZON TOURS	15	TUI/MARELLA	32
FRED OLSEN CRUISE LINES	15	UNIWORLO BOUTIQUE	
HAPAG-LLOYD CRUISES	15	RIVER CRUISES	31
HOLLAND AMERICA LINE	16	VIKING CRUISES	34
MSC	16	VOYAGES TO ANTIQUITY	36
NORWEGIAN	16	VOLGA DREAM	38
OCEANIA CRUISES	17	WENQY WU TOURS	38

EDITORIAL TEAM

EDITOR

Rebecca Barnes
rebecca.barnes@
realresponsemedia.com

ART EDITOR

Catherine Johnson

PUBLISHER

Andrew Say
andrew.say@
realresponsemedia.com

COMMERCIAL TEAM

MANAGING DIRECTOR

Chris Pitchford
chris.pitchford@
realresponsemedia.com

FOR SUBSCRIPTIONS

020 8444 2554
cruisetradenews.com

Reproduction is not permitted
without the express written consent
of the editor.

All efforts are made to ensure that
factual accuracy is correct at the time
of publication.

cruise
TRADE NEWS

Published by

Real
RESPONSE MEDIA
Know More. Achieve More.

St Mark's Studios
14-16 Chillingworth Road
London, N7 8QJ
ISSN 2056-7626



A-Rosa

a-rosa.de/en

With 11 ships, five of which are dedicated to the English markets, A-ROSA sails on the Danube, Rhine, Main, Moselle, Seine, Rhône and Saône. Delicious food and flexible dining with all-inclusive drinks around the clock are combined with exciting destinations, a relaxing atmosphere, picturesque riverscapes, spacious cabins and a spa on every ship. A-ROSA is the only river cruise line to offer FREE cruises for children under 15 on ALL its departures and itineraries. A-ROSA ships cannot be missed as all guests are greeted by a pair of red lips holding a rose on the bow.

CONTACTS

LUCIA ROWE
Head of A-ROSA UK
📞 020 3290 5713
✉ l.rowe@a-rosa.de



Amadeus River Cruises

amadeus-rivercruises.co.uk

A family-owned and operated company with over 40 years of experience, offering authentic and culturally engaging river cruises in Europe. The fleet features 12 multi-award-winning vessels offering a choice of cruises for every season and occasion, including itineraries that span the breadth of Europe. Our programme includes the Dutch & Belgian Waterways, Seine, Rhone & Saone, Danube, Rhine, and Main & Moselle. As the pioneer of river cruising, Amadeus River Cruises offers superb value for money. The on-board experience is a 4* product with English-speaking crew.

CONTACTS

BROOKE DANIELS
UK Sales Manager
📞 01473 242663
✉ brooke@fredrivercruises.co.uk

NATALIE O'MAHONEY
Trade Sales Manager
📞 07766244181
✉ natalie@fredrivercruises.co.uk

EMMA MOODY
Sales Executive
📞 07741 293452
✉ emma@fredrivercruises.co.uk



Ama Waterways

amawaterways.com

AmaWaterways boasts the 'highest rated river ships in Europe', as rated by the Berlitz Guide to River Cruising, and is known for its award-winning cuisine, extensive complimentary amenities, personalised service and custom-designed ships. AmaWaterways leads the way in river cruising with theme cruises, active discovery tours and excursions, the unique Chef's Table and Chaine de Rotisseurs dining experience. With cruises in Europe, Africa, Vietnam and Cambodia, AmaWaterways provides an opportunity to see the world in luxury and comfort.

CONTACTS

GEORGIA MAE TARRANT
Sales & Marketing Executive
📞 0333 305 3904
✉ georgiamae@amawaterways.com

JOANNE SMITHIES
Business Development Manager
North England & Scotland
📞 0333 305 3909
✉ joanne@amawaterways.com

JON KNIGHT
Business Development Manager
South of England & N. Ireland
📞 0333 305 3909
✉ jonknight@amawaterways.com



APT

aptouring.co.uk

A river cruise with APT is the most relaxing way to discover the world's greatest waterways, and with 90 years' experience, award-winning APT understands what makes a memorable holiday. Enjoy ever-changing views, exceptional dining and stylish surroundings aboard the river ship. On shore, enjoy carefully crafted excursions led by expert local guides. Whether it's the landscapes of Europe or Russia, remote places along the Mekong, or ancient cities of China, India or Myanmar, clients will appreciate the convenience of river cruising as APT sails from one discovery to the next.

CONTACTS

JESS SHELTON-AGAR
National Sales Manager
✉ Jessica.Shelton-Agar
@aptouring.co.uk

NICOLA PEARCE
Account Manager UK SW
☎ 07768 764 332
✉ Nicola.Pearce@aptouring.co.uk

LAURA DAWSON
Account Manager - UK North
☎ 07824 617 321
✉ Laura.Dawson@aptouring.co.uk



avalon

avaloncruises.co.uk

Experience a river cruise that offers the space to relax, the freedom to explore and all the comforts of home. Whether on the waterways of Europe or Asia, we've thought of every detail. Five-star ships feature uniquely-positioned beds that face the view, with wall-to-wall windows opening to create a private open-air balcony. We bring the local culture to every port of call, with guided sightseeing excursions and a regional à la carte menu. Return flights, excursions, gratuities and overseas transfers are all included in the price, as well as a VIP home pick-up service which takes customers to and from the airport.

CONTACTS

KELLY CALVER
Account Manager (Central)
☎ 07964 060381
✉ kcalver@cosmos.co.uk

ANNA HALL
Account Manager (South)
☎ 07833 480402
✉ ahall@cosmos.co.uk

DANIELLE RADFORD
Account Manager (North)
☎ 07815 559757
✉ dradford@cosmos.co.uk



Azamara Club Cruises

azamara.com

Azamara Club Cruises is a boutique cruise line which is committed to providing authentic cultural experiences, spectacular ports of call and exceptional on-board service. Its wide selection of Destination Immersion signature programming offers guests the opportunity to Stay Longer and Experience More in destinations across the globe, from Asia to Alaska. In 2018, Azamara will travel to more than 200 ports in 70 countries, including 170 late-night stays and 114 overnights.

CONTACTS

LEE SURMAN
Strategic Account Manager
☎ 07788 364984
✉ lsurman@azamara.com

NIKKI SINGLETON
Major Account Manager
☎ 07833 406300
✉ nsingleton@azamaraclubcruises.com



Belmond



Carnival Cruise Line



Celebrity Cruises

With an iconic portfolio of luxury trains, cruises, hotels and safaris worldwide, Belmond curates exceptional travel experiences around the globe. From captivating cruises in Myanmar gliding past ancient pagodas and charming fishing villages aboard Belmond Road to Mandalay, to magnificent canal voyages through France aboard one of Belmond Afloat in France's seven luxury barges, clients join us to discover mesmerising landscapes, timeless lifestyles and soul-enriching adventures.

Founded in 1972, Carnival Cruise Line carries millions of passengers every year with its 24 ships operating three-to-16-day voyages from the US, Canada, Puerto Rico, Europe and Barbados. Carnival Cruise Line is all about fun holidays at sea and ashore. A Carnival cruise features entertainment such as stage shows, musical performances, deck parties, casinos, waterslides and more. Carnival invites its guests to come as they are and makes everyone feel at home with comfy staterooms, attentive service, and casual and elegant dining, plus a variety of bars and gathering places, both indoors and out.

Our world is out of this world. If clients love modern luxury, outstanding service and a choice of inspirational global destinations to explore, a Celebrity cruise is the perfect holiday. We are proud of our impeccable reputation as the UK's Most Awarded Cruise Line, as voted by cruisers in the 2017 Cruise Critic Awards. On board our ships clients will discover the true meaning of world-class service alongside our luxurious accommodation, award-winning dining, and fabulous entertainment.

CONTACTS

TOM DUMBRELL

Sales Manager, Trains & Cruises

📞 0203 117 1408

✉️ tom.dumbrell@belmond.com

CENTRAL RESERVATIONS

Hotels, Trains & Cruises UK

📞 0845 077 2222

✉️ reservations.uk@belmond.com

CONTACTS

HANNAH BEAGLEY

Senior Account Manager

📞 07917 520407

✉️ hannahb@carnival.com

GEMMA ASHWORTH

Senior Account Manager

📞 07747 011859

✉️ gashworth@carnival.com

BELLA GREENWOOD

Senior Account Manager

📞 07879 492890

✉️ bellag@carnival.com

CONTACTS

NICOLA MCNEISH

Head of Sales UK & Ireland

📞 01932 834379

✉️ nmcneish@celebritycruises.com

MICHAEL ENGLISH

Head of Sales UK & Ireland

📞 01932 834379

✉️ menglish@celebritycruises.com



Celestyal

celestyalcruises.com

Celestyal Cruises is the only home-porting cruise operator in Greece and the pre-eminent cruise line serving the Greek Islands and circumnavigating the island of Cuba, year-round. The company operates four mid-sized vessels, each one being cosy enough to provide genuine and highly personalised services. The foundation of the company's philosophy is the 'destination.' Every cruise focuses on true cultural immersion, offering authentic, lifetime experiences, both on board and onshore, wherever its vessels sail.

cosmos

Cosmos

cosmos.co.uk

We specialise in escorted tours and cruises to the world's most inspiring places. We squeeze as much as we possibly can into our tours, including flights, transfers, accommodation, selected meals, excursions and our VIP home pick-up service. On top of this we offer a price match guarantee and flexible booking conditions, so customers know they're getting the best possible value. With our top-rated Tour Directors bringing each destination to life, we aim to make each holiday the trip of a lifetime.



CroisiEurope

croisieurope.co.uk

CroisiEurope owns and operates over 50 ships and hotel barges. Guests can relax in spacious en suite cabins or socialise in the lounges while soaking up the Francophile lifestyle. A highlight is the outstanding cuisine; guests can indulge in French and local dishes that complement the region in which they are travelling. The multilingual crew ensure that guests' needs are catered for so all they have to do is relax. An independent, family-run business, guests show their appreciation by rebooking time and time again.

CONTACTS

ANDREW MAGOWAN
Vice President Commercial,
Europe
📞 01425 470290
📠 07770 848023

CONTACTS

KELLY CALVER
Account Manager (Central)
📞 07964 060381
✉ kcalver@cosmos.co.uk

ANNA HALL
Account Manager (South)
📞 07833 480402
✉ ahall@cosmos.co.uk

DANIELLE RADFORD
Account Manager (North)
📞 07815 559757
✉ dradford@cosmos.co.uk

CONTACTS

GABRIELLE ALAM
Head of UK Sales & Marketing
📞 020 8328 0649
✉ galam@croisieurope.co.uk

Coral Expeditions

coralexpeditions.com

Coral Expeditions is a 34-year-old Australian expedition cruise



company. We operate and manage a fleet of three small ships (growing to four in 2019) taking guests to some of the most beautiful, yet undiscovered, regions of Asia-Pacific. Over 5,000 travellers from all over the world come to us every year for our relaxed small ship atmosphere and tailor-made itineraries which larger ships cannot replicate.

At a time when the cruise industry is moving to larger and larger ships, we have limited the size of our ships to maximise the expedition experience. Coral Expeditions' cuisine is prepared small batch on board, and while the style is down to earth, it reflects high-quality Australian produce and wine.

SPOTLIGHT ON NATURE AND CULTURES

We believe many remarkable parts of the Australasian region are best experienced from the sea. Our ships, marine staff and expedition teams are dedicated to getting you up close and personal with nature's wonders and the cultural diversity of our world. In contrast to traditional cruising, we avoid long sea days and try to maximise time off the ship. Our ships are owned by us and designed specifically to enhance the expedition experience. Our trips are bespoke and result in unique guest experiences.

AN AUSTRALIAN ETHOS

Coral Expeditions is unique in operating a fleet of Australian flagged and crewed vessels. We are the longest standing operator of Australia-based passenger ships. Our on-board

atmosphere respects our heritage – we are proud of our professional service and produce-driven, modern Australian cuisine.

NO QUEUES, NO WAITING

Our ships are small enough to allow us to board and disembark much quicker than larger vessels. There is minimal waiting. Their shallow draughts allow them to get to locations larger ships cannot.

RESPECT FOR THE ENVIRONMENT

We believe that tourism doesn't have to come at a cost to the environment. We were one of the early pioneers of environmentally sensitive cruising, starting out on the Great Barrier Reef. We remain firmly committed to promoting sustainability and minimising environmental



impact while sharing some of the world's most incredible places with travellers from around the world.

CONTACTS



JAN JEPSON
UK/Europe In-Market Representative

44 (0) 7702714150

jan@ntouchrep.com



ELIZABETH WEBB
Sales Distribution Manager, Global

+61 7 4040 9999

salesmngt@coralexpeditions.com



Location > Kora Kora Canoes, Banda Islands

EXPEDITIONS TO REMOTE COASTLINES

EXPEDITIONS TO >

The Great Barrier Reef, Cape York & Arnhem Land, The Kimberley, Tasmania, Papua New Guinea, Sydney to Hobart, Islands of the South Pacific, and Indonesia

> +61 7 4040 9999

> reservations@coralexpeditions.com

> www.coralexpeditions.com

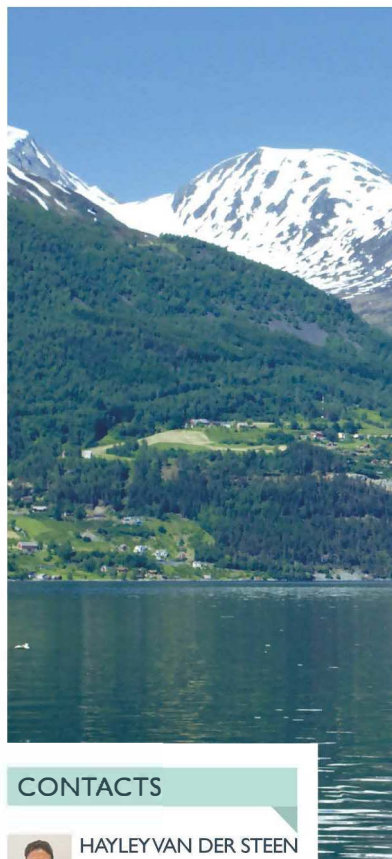


Cruise & Maritime Voyages

cruiseandmaritime.com

Cruise & Maritime Voyages is Britain's leading independent cruise

line, offering a more traditional and leisurely style of cruising aboard its fleet of smaller to mid-sized ships – Columbus, Magellan, Marco Polo, Astoria and Astor. Great-value scenic cruising holidays include convenient departures from no fewer than eleven UK ports. At CMV, we aim to offer a more traditional and leisurely “country house” style of cruising experience aboard our classic-style cruise ships, where the emphasis is very much on providing attentive service within a friendly “home from home” atmosphere. These small-to-mid-size ships are accessible to more ports of call than the larger resort ships, enabling us to offer some truly innovative itineraries. A worldwide cruise programme includes a Round the World Cruise 2019 and voyages to/from Australia and New Zealand. Cruises are mainly for adults, although a few cruises during school holidays are multi-generational.



CONTACTS



HAYLEY VAN DER STEEN
Business Dev. Manager,
SE England Rep



07803 891776



[hayley.vandersteen@
cruiseandmaritime.com](mailto:hayley.vandersteen@cruiseandmaritime.com)



KAREN DELORME
Business Dev. Manager,
N England & Scotland



07780 22028



[karen.delorme@
cruiseandmaritime.com](mailto:karen.delorme@cruiseandmaritime.com)



ALISON LEEKE
Business Dev. Manager,
SW England & Wales



07701 284348



[alison.leeke@
cruiseandmaritime.com](mailto:alison.leeke@cruiseandmaritime.com)





Welcome to our world of cruises!

Exceptional value cruising holidays from Britain's leading independent cruise line

Worldwide Cruise Collection 2018/19

- Traditional British cruise experience
- Five smaller to mid-sized cruise ships
- Sailings from a choice of eleven UK ports
- Great deals for singles and groups
- Selected Multi-Generational cruises child fares from £99



Book online at: www.cruiseandmaritime.com Call: 0844 414 6161 Agency Sales: 0844 414 6140 Brochures: www.trade-gate.co.uk

Subject to availability. Terms & Conditions apply. Offered for sale in the UK by South Quay Travel & Leisure Ltd trading as Cruise & Maritime Voyages. ABTA V9945. ATOL 4619. Calls cost 7p per minute plus your telephone company's access charge.

3855

Crystal Cruises

crystalcruises.co.uk | crystalcruisestraining.co.uk

Crystal Cruises is the world's leading luxury cruise provider; having earned more "World's Best"



CRYSTAL
RIVER CRUISES™

awards than any other cruise line, hotel or resort in history. Aboard the all-inclusive, ultra-luxurious Crystal Symphony and Crystal Serenity refined elegance meets casual simplicity. Both ships offer the ultimate in luxury with a stimulating and indulgent environment, spacious and contemporary staterooms, a variety of different restaurants, plenty of sports and fitness opportunities, the only floating spa designed according to Feng Shui principles, the line's renowned Creative Learning Institute, Broadway-style entertainment and an exciting programme of shore excursions. Crystal sails to all seven continents, providing worldwide holidays of five to 100+ days that bridge the best of land and sea.

CRYSTAL RIVER CRUISES

Crystal River Cruises offers an unrivalled new way to explore the legendary capitals and enchanting landscapes of Europe's majestic waterways on a fleet of spacious river yachts boasting exceptional design and unparalleled all-inclusive amenities, including butler service for every suite. The 154-guest Crystal Mozart is the largest of all European river vessels and boasts numerous public areas for guests to enjoy. In 2017, Crystal Bach and Crystal Mahler; the industry's first all-balcony, all-suite river ships, embarked on their maiden journeys, with Crystal Debussy and Crystal Ravel to follow in 2018.

CRYSTAL YACHT EXPEDITION CRUISES

In December 2015, Crystal Esprit became the first vessel

to sail under the newly expanded Crystal brand, Crystal Yacht Expedition Cruises. The 62-guest all-suite, butler-serviced boutique yacht offers travellers a relaxed and intimate atmosphere with the luxury trimmings for which Crystal is known – Michelin-inspired cuisine, high-adventure watersports and excursions, high-tech capabilities throughout the yacht, and access to destinations not accessible by large ships. In winter 2018, Crystal Esprit will sail seven-night West Indies itineraries which allow guests to take full advantage of the active pursuits and abundant water sports equipment in the yacht's private marina, including the first submarine in the cruise industry. Endeavor, a brand-new polar-class mega yacht, will join the fleet in 2019.



CONTACTS



MICHAEL DUPONT
Head of Sales

📞 07921 949469

✉ mick@cruiseportfolio.co.uk



NATALIE READ
Regional Sales
Manager, South

📞 07896 971316

✉ natalieread@cruiseportfolio.co.uk



JON SCHOFIELD
Regional Sales
Manager, North

📞 07841 921533

✉ jon@cruiseportfolio.co.uk



INTRODUCING THE NEW CRYSTAL®.
THE WORLD'S BEST IS NOW EVEN BETTER.

Voted the World's Best more times than any other hotel, resort or cruise line in history, Crystal Cruises is more than just a luxurious way to explore the world. It is an adventure, opening up the globe just for you. Whether by Ocean, River or Yacht, we are taking luxury travel further than ever before. Welcome to the new Crystal.



CRYSTAL®

FOR MORE INFORMATION
CALL: 020 7399 7601
www.crystalcruises.co.uk





Cunard Cruises

cunard.co.uk

Cunard is a luxury British cruise line, renowned for creating unforgettable experiences around the world. Cunard has been a leading operator of passenger ships on the North Atlantic, since 1840, celebrating an incredible 175 years of operation in 2015. A pioneer in transatlantic journeys for generations, Cunard is world class.



Emerald Waterways

scenic.com

An Emerald Waterways river cruise combines comfort and innovation on-board our state-of-the-art Star-Ships. Exceptional Emerald Value ensures everything is included in the price, from flights, transfers and on-board tips, to every meal and complimentary drinks served with lunch and dinner. We believe food plays an important part in the travel experience and expertly-crafted menus are inspired by the path on which you're travelling. Days ashore are brought to life by tour guides on EmeraldPLUS excursions and EmeraldACTIVE activities, introducing you to the heart of culture.



European Waterways

europeanwaterways.com

European Waterways is Europe's largest luxury hotel barging company, offering all-inclusive cruises on its fleet of fully crewed barges across the inland waterways of France and seven other European countries. From the vineyards of Burgundy to the spectacular Scottish Highlands, each cruise gently introduces you to some of Europe's finest scenery, cuisine and culture, and with accommodation for up to 20 people, you have the freedom to book an individual cabin or charter an entire barge.

CONTACTS

DAVID ROUSHAM
VP, UK & International
Development

📞 07825 120104

✉️ david.rousham@cunard.co.uk

CONTACTS

DAWN QUINN
National Sales Manager

📞 07718 003514

✉️ Dawn.Quinn@scenic.co.uk

WILLIAM YOUNG
Regional Sales Manager, North

📞 07921 830147

✉️ William.Young@scenic.co.uk

WENDI HARDY
Regional Sales Manager, South

📞 075401 32370

✉️ Wendi.Hardy@scenic.co.uk

CONTACTS

PAUL NEWMAN
Marketing & E-Systems Manager

📞 01753 598555

✉️ paul@europeanwaterways.com

NICK WARD
Marketing & PR Executive

📞 01753 598555

✉️ nick@europeanwaterways.com

MARK ROBINSON
Sales & Reservations Manager

📞 01753 598555

✉️ mark@europeanwaterways.com



Far Horizon Tours

farhorizonindia.com

Far Horizon Tours, established in 1992, offers sailings along the Brahmaputra, aboard the MV Mahabaahu. We can offer seven-night upstream and downstream cruises on the 46-passenger vessel, with tailor-made land programmes around the cruise. Land programmes include Bhutan, Kolkata, Golden Triangle and Sikkim & Darjeeling. Far Horizon Tours can also take clients on a journey through the heart of the Dravidian south through the backwaters of Kerala aboard eco-friendly houseboats. Combine with South India or Sri Lanka by land or let us tailor an itinerary to suit your clients.

CONTACTS

BROOKE DANIELS

UK Sales Manager

📞 01473 242663

✉ brooke@fredrivercruises.co.uk

NATALIE O'MAHONEY

Trade Sales Manager

📞 07766 244181

✉ natalie@fredrivercruises.co.uk

EMMA MOODY

Sales Executive

📞 07741 293452

✉ emma@fredrivercruises.co.uk



Fred. Olsen Cruise Lines

Fred. Olsen Cruise Lines

fredolsencruises.com

Operating four smaller, classic ocean ships – Balmoral, Braemar, Boudicca and Black Watch – as well as new river cruise addition – Brabant – Fred. Olsen Cruise Lines enjoys a reputation for its award-winning holiday experience. Fred. Olsen will be making the most of its ocean fleet in 2018/19 by visiting over 200 destinations in 73 countries around the globe. The cruise line has also expanded its already-ambitious range of worldwide itineraries with Brabant in 2018, offering over 30 different European river itineraries – including the Main, Moselle, Rhine and Danube.

CONTACTS

MIKE EVANS

Head of Sales

📞 01473 292 243

✉ mike.evans@fredolsen.co.uk

KATE WOOLDRIDGE

Sales Services &

Communications Manager

📞 01473 292244

✉ kate.wooldridge@fredolsen.co.uk

TRADE SUPPORT TEAM,

📞 01473 746164

✉ john.smith@viking.com



Hapag-Lloyd Cruises

hl-cruises.com

Hapag-Lloyd Cruises is one of the world's foremost providers of luxury and expedition cruises. Dubbed the 'World's best cruise ship', EUROPA 2 offers the experience of a yacht with the serenity of a small resort. With no more than 500 guests, EUROPA 2 combines the highest standards of design and service to create special moments and a relaxed environment. Hapag-Lloyd Cruises announce the launch of two new five-star expedition ships in April and October 2019. Expedition vessel HANSEATIC inspiration offers 230 guests polar expeditions to the Arctic and Antarctic.

CONTACTS

MICHAEL STEFFL

Head of International Sales

📞 +49 172 430 2147

✉ Michael.Steffl@hl-cruises.com

AISHLING MCLOUGHLIN

Sales Representative UK & Ire

📞 +44 785 2488 471

✉ Aishling.McLoughlin@hl-cruises.com

KAREN LENTZ

International Sales Manager

📞 +49 40 3070 30732

✉ Karen.Lentz@hl-cruises.com



Holland America Line

hollandamerica.co.uk

Holland America Line epitomises the ultimate in worldwide premium travel experiences, on a fleet of gracious mid-sized ships: elegant lounges adorned with fine art; spacious staterooms, many with private balcony; restaurants serving gourmet cuisine and delicious snacks; and state-of-the-art leisure amenities and entertainment for all – be it blues, classical or West End theatre. All of which gives the company its reputation for offering classic style and enriching journeys – perfect for a voyage that explores some of the world's most stunning destinations

CONTACTS

DANI SCANNELLA

BDM South

📞 07789 923665

✉️ [scannella](mailto:scannella@hollandamerica.co.uk)

[@hollandamerica.co.uk](https://twitter.com/hollandamerica.co.uk)

BEKKIE SKIPP

BDM North & Scotland

📞 07780 49074

✉️ [Rebecca.skipp](mailto:Rebecca.skipp@hollandamerica.co.uk)

[@hollandamerica.co.uk](https://twitter.com/hollandamerica.co.uk)

VIKKI COURTMAN

BDM

📞 07780 490747

✉️ [Vikki.courtman](mailto:Vikki.courtman@hollandamerica.co.uk)

[@hollandamerica.co.uk](https://twitter.com/hollandamerica.co.uk)



MSC

msccruises.co.uk

MSC Cruises is the world's largest privately-owned cruise company and the number one cruise line in Europe and South America. MSC Cruises sails throughout the year in the Mediterranean, and offers a range of seasonal itineraries in Northern Europe, the Caribbean, Cuba and French Antilles, South America, South Africa, Dubai, Abu Dhabi and Sir Bani Yas. MSC Cruises is a Swiss-based company with Mediterranean roots, employing over 17,000 staff globally and selling cruise holidays through a distribution network in 67 countries.

CONTACTS

VICTORIA TAYLOR

Trade Support Manager

📞 02087564769

✉️ [victoria.taylor](mailto:victoria.taylor@msccruises.co.uk)

[@msccruises.co.uk](https://twitter.com/msccruises.co.uk)

ANDREA STAFFORD

Head of Retail

✉️ [Andrea.Stafford](mailto:Andrea.Stafford@msccruises.co.uk)

[@msccruises.co.uk](https://twitter.com/msccruises.co.uk)

STEVE WILLIAMS

Director of Sales UK & Ireland

✉️ [Steve.Williams](mailto:Steve.Williams@msccruises.co.uk)

[@msccruises.co.uk](https://twitter.com/msccruises.co.uk)



Norwegian

ncl.com

Norwegian Cruise Line's sixteen ships cruise hundreds of itineraries from the Caribbean to Australia, Panama Canal to the Far East and closer to home with round-trip sailings from Southampton to the Norwegian fjords, Iceland and the Baltic.

CONTACTS

JEREMY MCKENNA

Head of Sales UK & Ireland

📞 07408 805216

✉️ jmckenna@ncl.com

KAREN KUNDI

Senior Business Development Manager

📞 023812 45242

✉️ kkundi@ncl.com



Oceania Cruises

OceaniaCruises.com/agent

Featuring a fleet of intimately luxurious ships, Oceania Cruises offers an unrivalled experience renowned for the Finest Cuisine at Sea™ and destination-rich itineraries. Travellers are drawn to the expertly crafted voyages, which call on more than 400 ports across Europe, Asia, Africa, Australia, New Zealand, the South Pacific and the Americas. Accommodation aboard the 684-guest Regatta, Insignia, Nautica and Sirena, and the 1,250-guest Marina and Riviera invites guests to explore the world in comfort.

CONTACTS

RESERVATIONS

☎ 0345 505 1920, option 2
followed by option 1
✉ ResUK@OceaniaCruises.Com

AGENCY SALES

☎ 0345 505 1920, option 2
followed by option 2
✉ AgencySales@OceaniaCruises.Com



P&O Cruises

pandocruises.com

P&O Cruises has a fleet of eight ships offering holidays tailored to British tastes combining genuine service, a sense of occasion and attention to detail, ensuring passengers have the holiday of a lifetime, every time. Britannia, a design-led 141,000-ton ship, was named by HM The Queen on March 10, 2015. A new 180,000-ton LNG-powered ship is on order for delivery in 2020.

CONTACTS

MICHELE ANDJEL

PR Director
☎ 02380 656653
✉ Michele.andjel@carnivalukgroup.com

SHANE RILEY

Director of Trade Engagement
& Onboard Sales
☎ 07970 741202
✉ shane.lewis-riley@pocruises.com

ALEX DELAMERE-WHITE

VP Sales & Distribution
☎ 02380 656618
✉ alex.delamere-white@pocruises.com

PANDAW 

Pandaw

pandaw.com

Pandaw River Expeditions is the pioneer of boutique river expeditions throughout Southeast Asia. The unique design of Pandaw's small but powerful shallow-draft ships, beautifully handcrafted in teak and brass, allows them to sail through a tapestry of remote rivers and coastal routes in Burma, Thailand, Vietnam, Cambodia, Laos and China. The original company, known as the Irrawaddy Flotilla Company and founded in 1865, was acquired by Paul and Roser Strachan in 1995 and renamed Pandaw.

CONTACTS

MARCO ROSA

Vice President Sales
& Marketing
☎ 07973 876 967
✉ marco@pandaw.com

Paul Gauguin Cruises

pgcruises.com | paulgauguintraining.co.uk

Paul Gauguin Cruises operates the highest-rated and longest continually sailing luxury cruise ship in the South Pacific, the m/s Paul Gauguin. Designed specifically to glide through the shallow seas of the South Pacific, the m/s Paul Gauguin is a small-ship cruiser's dream. She delivers travellers to intimate ports inaccessible to larger cruise ships, all the while providing an on-board experience that is nothing short of luxurious. Guests enjoy spacious suites and staterooms (more than 70% with private balconies), an on-board watersports marina, three dining venues, an extensive spa, and five-star service. Life on board also reflects the beauty and rich cultural heritage of the islands she calls upon, with a warm, friendly feel, informal setting, and even a beloved troupe of Gauguines and Gauguins – local Tahitians who serve as cruise staff, entertainers, and storytellers. In 2018, Paul Gauguin Cruises will be the first cruise line to visit the port city of Vairao in Tahiti Iti, which is the smaller of two landmasses that comprise the island of Tahiti and offers a wild coastline, ancient petroglyphs, marae (temples), Polynesian culture and surfing. Tahiti Iti is scheduled on seven-night Society Islands & Tahiti Iti voyages and a special sailing of the ten-night Society Islands & Tuamotus itinerary. The m/s Paul Gauguin will also be showcasing its most sought-after itineraries in 2018: the seven-night Tahiti & the Society Islands, ten-night Society Islands & Tuamotus, 11-night Cook Islands & Society Islands and 14-night Marquesas, Tuamotus & Society Islands.

Paul Gauguin
CRUISES



CONTACTS



NATALIE READ
Regional Sales
Manager, South

📞 07896 971316
✉ natalieread@cruiseportfolio.co.uk



JON SCHOFIELD
Regional Sales
Manager, North

📞 07841 921533
✉ jon@cruiseportfolio.co.uk



Our Private Paradise ...and Yours

The m/s Paul Gauguin was designed specifically to sail the shallow seas of the South Pacific, visiting smaller ports that larger ships can't reach and effortlessly blending into the stunning natural beauty of the South Seas. She offers an extension of the informal, relaxing environment of the islands, coupled with five-star service, comfort, an onboard watersports marina, a choice of three open-seating dining venues and an extensive spa. The atmosphere aboard radiates warmth, informality, and flair for those who want to experience the best French Polynesia has to offer.

FOR MORE INFORMATION
CALL: **020 7399 7691**
www.pgcruiises.com

Paul Gauguin
CRUISES



Ponant

en.ponant.com

From the ice of Antarctica to the lagoons of the Pacific, from Caribbean coves to Asian shores, Ponant is the world's leader in luxury expedition and aims to sail all the seas of the world. With carefully curated itineraries, passengers on board Ponant ships are offered more than 200 cruises and visits to almost 400 different ports of call.



A FRENCH TRADITION

Ponant is currently the only cruise line to sail under the French flag, and as such is subject to some of the world's strictest safety standards. All on-board officers are French and the crew is very approachable and attentive – all crew members speak both French and English. Aboard, passengers can experience the French touch in the design and the décor as well as the service and gastronomy. Ponant works with carefully selected partners who share this pursuit of the French standard of excellence to bring passengers the best luxury experience.

SAILING ON A PRIVATE YACHT

With four small intimate ships, exceptionally designed and perfectly adapted to extreme

destinations, Ponant ensures that all passengers can make the most of the breathtaking ocean and shore views. All four ships are also fitted with ecologically sensitive equipment and have been awarded the international 'Clean Ship' label. Ponant is expanding its unique luxury expedition cruise concept with the arrival of four new yachts, the Ponant Explorers. All ships will be fitted with a world-exclusive multi-sensorial underwater lounge, called Blue Eye. Located within the hull beneath the waterline, it will allow passengers to see, hear and feel the underwater world. This exclusive concept, a true technological achievement, has been designed in collaboration with the architect Jacques Rougerie.



CONTACTS



NABIL MAILLARD
Sales Developer
U.K. and Ireland

+44 (0)2070 926 663
nmaillard@ponant.com



STEPHEN WINTER
International
Sales Director

+33 1 44 90 83 06
swinter@ponant.com




Experience Yacht Cruising and 5-Star Expeditions
 On board our intimate small ships experience our discreet service, friendly bilingual staff, refined gastronomy and unique destinations inaccessible to larger ships.

Experience the Ponant Moment with cruises that combine luxury, relaxation and discovery.
Discover the treasures of the World by sea.

ARCTIC, ANTARCTICA, LATIN AMERICA, ASIA, OCEANIA, MEDITERRANEAN, ALASKA ...

Contact your travel agent or call our UK call center: **0800 980 4027**
 Begin the experience at **www.ponant.com**





Princess Cruises

princess.com

One of the best-known names in cruising, Princess Cruises is a global cruise line operating a fleet of 17 cruise ships renowned for their innovative design and wide array of choices in dining, entertainment and amenities, all provided with the experience of exceptional customer service. Princess carries two million guests each year to more than 360 destinations around the globe on more than 150 itineraries, ranging in length from three to 111 days. The company is part of Carnival Corporation & plc.

CONTACTS

RACHEL POULTNEY

Director Sales

📞 023 8065 6629

KAREN FARNDALL

Senior Sales Manager

📞 023 8065 6524

SARAH JANE WALKER

Sales Manager – Academy Team

& Regional Business

📞 07972 639210



Regent Seven Seas Cruises

rssc.com/agent

Regent Seven Seas Cruises is the world's most inclusive luxury experience with a four-ship fleet that visits more than 450 destinations around the world. A leader in luxury cruising, the line's fares include all-suite accommodations, round-trip air, highly personalised service, exquisite cuisine, fine wines and spirits, unlimited internet access, sightseeing excursions in every port, gratuities, ground transfers and one-night, pre-cruise hotel package for guests staying in Concierge-level suites and higher.

CONTACTS

RESERVATIONS

📞 02380 682 280

AGENCY SALES

📞 023 80682283



Riviera Travel

rivieratravel.co.uk

Riviera Travel are now the UK's leading provider of Escorted Touring and European River Cruises. Voted 'Travel Brand of the Year' by Which? Magazine in 2017. Our unique style of river cruising designed for the British market combines relaxed itineraries with state of the art modern Five-Star River Cruise ships, and we even provide tea & coffee making facilities in all cabins. Direct flights from regional UK airports and Eurostar options from up to 50 regional connecting UK stations.

CONTACTS

JOSEPH GRIMLEY

Head of Agency Sales

📞 01283 744307

✉️ Joseph.grimley@rivieratravel.co.uk

[@rivieratravel.co.uk](http://rivieratravel.co.uk)

TOM MORGAN

Key Account Manager

📞 01283 744307

✉️ Tom.Morgan@rivieratravel.co.uk

[@rivieratravel.co.uk](http://rivieratravel.co.uk)

DARREN MUSSELL

Assistant Agency Sales Manager

📞 01283 744307

✉️ Darren.mussell@rivieratravel.co.uk

[@rivieratravel.co.uk](http://rivieratravel.co.uk)



Royal Caribbean International

royalcaribbean.co.uk

On a Royal Caribbean Cruise Holiday, it's the WOW factor that sets us apart. We give our guests an upgrade on ordinary, with onboard innovations like robotic waiters, sky diving at sea, world class dining and West End style shows, not forgetting astonishingly spacious accommodation. These are the moments Where Extraordinary Happens. So, whether you're a lounge lizard or an adrenalin junkie, our cruise holidays can cater to everyone's idea of extraordinary.

CONTACTS

RESERVATIONS

📞 08444934081

TRADE SUPPORT

📞 01932 834379



Scenic

scenic.co.uk

Scenic sets the standard for river cruising on Europe's waterways, where even the luxuries you would expect to pay for are included. Our Space-Ships boast some of the largest suites on Europe's waters, with included amenities and a butler service. Taste authentic cuisine and enjoy complimentary drinks, all day every day, as standard. Unlock a world unavailable to the ordinary traveller as part of our Scenic Enrich programme, and immerse yourself in culture on our award-winning Scenic Freechoice daily excursions.

CONTACTS

DAWN QUINN

National Sales Manager

📞 07718 003514

✉️ Dawn.Quinn@scenic.co.uk

WILLIAM YOUNG

Regional Sales Manager, North

📞 07921 830147

✉️ William.Young@scenic.co.uk

WENDI HARDY

Regional Sales Manager, South

📞 07540132370

✉️ Wendi.Hardy@scenic.co.uk



SEABOURN®

Seabourn

seabourn.co.uk

The World's Finest Ultra-Luxury Resort at sea. Seabourn's ships, each accommodating no more than 600 guests, are the perfect blend of glamorous elegance, impeccable service, exquisite cuisine and personalised destination experiences. Seabourn Ovation arrives in spring 2018, making this fleet of five ships the most modern and consistent within the ultra-luxury sector. From all suite accommodations to complimentary fine wines and spirits, and a no tipping policy, Seabourn exemplifies the definition of travelling well.

CONTACTS

DANI SCANNELLA

BDM South

📞 07789 923665

✉️ scannella@seabourn.co.uk

BEKKIE SKIPP

BDM North & Scotland

📞 07780 49074

✉️ Rebecca.skipp@seabourn.co.uk

VIKKI COURTMAN

BDM

📞 07780 490747

✉️ Vikki.courtman@seabourn.co.uk

Saga

saga.co.uk

Saga sails to all the classic destinations aboard Saga Sapphire, Saga Pearl II and – launching summer 2019 – our brand-new ship Spirit of

Discovery. With overnight moorings in many ports of call, your customers are able to stay longer and experience more, whilst our choice of excursions – from skiing in Scandinavia to private, out-of-hours tours of Bilbao's Guggenheim Museum and the Hermitage in St Petersburg – makes every cruise special.

Our ships are more intimate and welcoming than the big cruise lines and with two staff to every three passengers your customers will enjoy first-class service all the way. Being smaller means our ships can sail into ports that larger cruise ships can only sail past, and no one ever feels lost in a crowd. They might be small in size but our cruises are big on value, with so much included in the price.

All Saga cruises include...

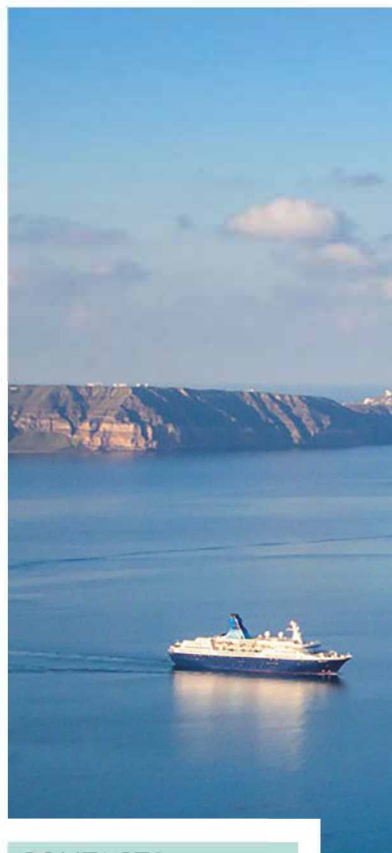
- Return chauffeur service to the port – up to 250 miles
- Optional travel insurance provided by Cigna Insurance Services (Europe) Limited. Cover is subject to medical questions.
- All meals, snacks and entertainment on board
- Wine with lunch and dinner
- 24-hour room service

- Wi-Fi on board
- On-board 'tips' and bar service charges
- Portage of luggage
- Shuttle bus at most ports
- Group tourist visa, if required

NEED TO KNOW...

Ask about our low prices, inclusive fares and special cruise deals.

SAGA
keep doing



CONTACTS



SUKINA FAGG
National Account
Manager

01303 771781

sukina.fagg@saga.co.uk



WAYNE BEARD
Cruise Trade
Executive - North

07738 777591

wayne.beard@saga.co.uk

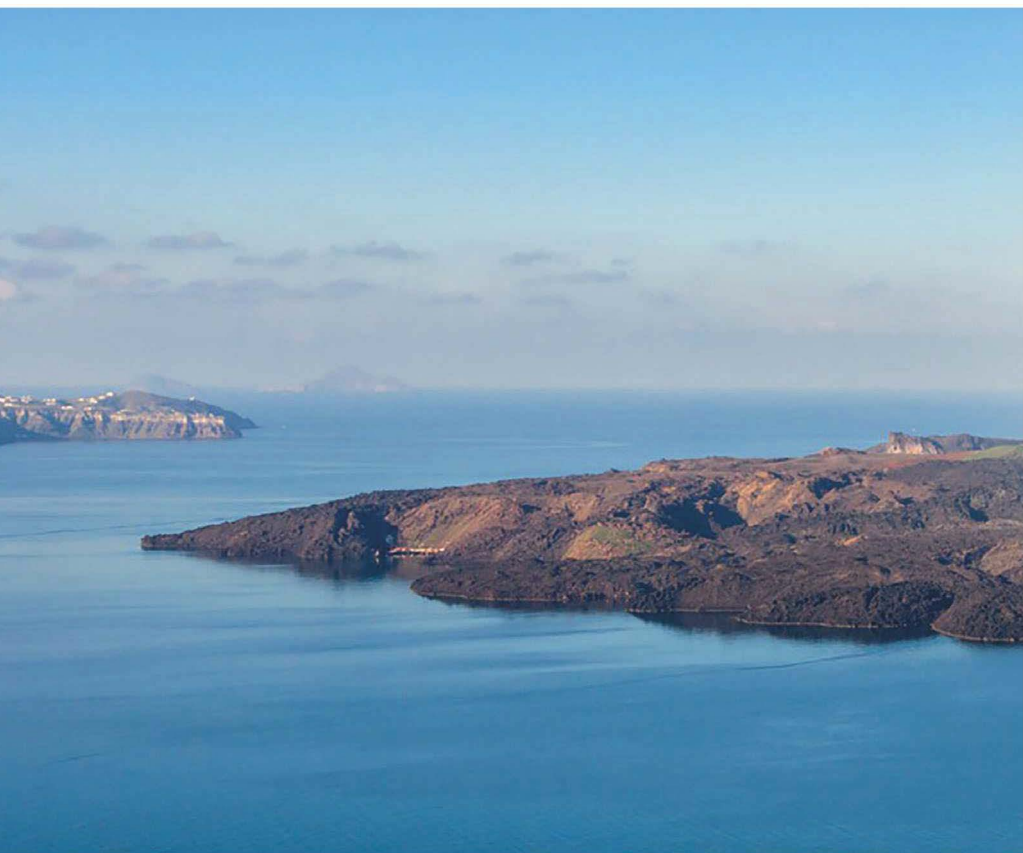


ZYEL ABRAHAM
Cruise Trade
Executive - South

07738 777761

zyel.abraham@saga.co.uk





Discover boutique cruising with Saga

Award-winning small ship cruises with so much included in the price... Return chauffeur service to the port up to 250 miles • Optional travel insurance • All meals, snacks and entertainment on board • Wine with lunch and dinner • 24-hour room service • Wi-Fi on board • On-board 'tips' and bar service charges • Porterage of luggage • Shuttle bus at most ports • Speciality dining at no extra charge

Ask about our low prices, inclusive fares and special cruise deals

SAGA
keep doing



Saga's cruises are exclusively for the over 50s (but a travelling companion can be 40+). All cruises include optional travel insurance provided by O'Grady Insurance Services (Europe) Limited, or a reduction if not required. Cover is subject to medical questions. NHA: SG0608

Silversea Cruises

silversea.com/en

Silversea's small luxury ships are designed for those who delight in the thrill of discovery while indulging mind and body in the most lavish surroundings imaginable. All accommodation features spacious, ocean-view suites that include butler service, and most include private verandas. Silversea voyages and cruise expeditions sail to over 900 destinations on all seven continents – more than any other cruise line. Our intimate, ultra-luxury ships can sail up narrow waterways into the heart of a city, or tie up right at the pier while others must anchor offshore. And for those who yearn to explore the new and unknown, Silversea Expeditions can transport you to the furthestmost boundaries of the planet. Silversea's luxury cruises offer a choice of open-seating dining options throughout the fleet, as well as several specialty venues aboard all non-expedition ships. Enjoy the ease, convenience and value of an all-inclusive cruise fare that includes almost all of your discretionary onboard expenses. In a world of multinational conglomerates, Silversea Cruises is owned and operated by one family – the Lefebvres of Rome. This means genuine pride in ownership, a passion for embracing the best of life and a personal commitment to high standards of cruise excellence.



CONTACTS



PAUL FALLOWS
Sales Manager,
South West

+44 (0)7788 916 160
PaulF@silversea.com



JULIE NUNES
Sales Manager,
North East

+44 (0)7788 916 160
JulieN@silversea.com



AKVILE MAROZAITE
Sales Manager,
Expeditions

+44 (0)7958 130 098
AkvileM@silversea.com



AMANDA MIDDLER
Sales Manager,
Scotland & Ireland

+44 (0)7961 997 561
AmandaM@silversea.com



SARAH DOOLEY
Sales Manager,
North West

+44 (0)7739 439 610
SarahD@silversea.com



DONATELLA VALZASINA
Sales Manager,
London & South East

+44 (0)7939 055 418
DonatellaV@silversea.com





STYLE & SUBSTANCE

 SILVERSEA®

SILVERSEA DISTINCTIONS

- Owned and operated by one family
- Sail to over 900 destinations on all seven continents – more than any other cruise line
- Nine intimate ships for just 100 – 608 guests
- Spacious, ocean-view suites
- Butler service in every suite
- SilverSea's all-inclusive lifestyle - beverages, fine dining, room service, WiFi* and onboard gratuities
- Low single supplements starting at 25%

WORKING WITH SILVERSEA

- Dedicated trade support team
- UK-based reservation team
- Excellent commission rates
- Online and in-agency training: silverseacademy.com
- Brochure supply through trade-gate.co.uk
- Marketing collateral and support
- Groups Programme
- SilverSea Advocates - our agent recognition and reward programme
- Online booking tool - 24/7 access to live availability and bookings

For more information or for reservations please call 0207 340 0700
Visit: Silversea.com | Email: salesuk@silversea.com



*One hour free WiFi per day for all guests. Unlimited free WiFi for guests sailing in select suite categories.

Titan Travel

titantravel.co.uk

Titan, the UK's number one escorted tour operator, offers the most comprehensive range of travel adventures, with more than 400 tours and cruise itineraries to almost 100 countries worldwide. 2018 is a very special year for Titan, as it celebrates its 40th anniversary. Titan was the first to introduce a VIP door-to-door travel service. A smart, friendly driver will pick you up from your front door and take you to your departing airport or free connecting flight to London.



Titan now has six Area Sales Executives to support agent partners with personal product training and regional events. Along with Edwina, Alana and Ellie in the office this is now Titan's biggest-ever trade team!

To celebrate our 40th anniversary, we are also

offering agents the chance to win 40 FAM trip places – 20 on our top-selling India Golden Triangle tour and 20 on our new Essential Vietnam and Cambodia tour. All agents need to do is collect Titan Miles on their Titan Passport. Passport packs are available to order from famtrips@titantravel.co.uk.

CONTACTS



EDWINA COPPOCK
Agency Sales Manager

📞 01293 450726

✉️ edwina.coppock@titantravel.co.uk



LOUISE SWORD
Agency Sales Executive SE & C. Isl

📞 07766 143987

✉️ lsword@titantravel.co.uk



ALANA JONES
Agency Sales Executive

📞 01293 450542

✉️ Alana.jones@titantravel.co.uk



ADAM DEANE
Agency Sales Executive Central & Ire

📞 07738 777636

✉️ adam.deane@titantravel.co.uk



SHARON TAIT
Agency Sales Executive East

📞 07803 600086

✉️ sharon.tait@titantravel.co.uk



ELLIE SANDYS
Trade Marketing Executive

📞 01293 450542

✉️ ellie.sandys@titantravel.co.uk



MICHELLE HALSEY
Agency Sales Executive SW & S Wales

📞 07717 535489

✉️ michelle.halsey@titantravel.co.uk



TRACY MELDRUM
Agency Sales Executive Scotland

📞 07772 625530

✉️ tracymeldrum@titantravel.co.uk





titan
SEE THE WORLD
DIFFERENTLY

The UK's number one escorted tour operator

Titan offers by far the biggest range of escorted tours with over 400 expertly planned itineraries worldwide



Over 400 tours worldwide

no other travel company offers such a diverse range



VIP door-to-door

transfers from anywhere in the UK with no mileage supplements to pay*



Titan tour manager throughout

(unless otherwise stated)



Free regional flights

and home transfers for clients in Northern UK, Scotland, Northern Ireland, Isle of Man and Channel Islands



Unique price promise

once booked, if we reduce the price of your client's holiday, we will automatically refund the difference with credit



Airport staff

for free portage and check-in assistance at Gatwick & Heathrow

*Excludes Scottish islands and Sicily where vehicle access is restricted / Home transfers are not included on Titan's 'Essential Collection' holidays



SeaDream Yacht Club

seadream.com

SeaDream Yacht Club offers the ultimate yachting experience and is the epitome of casual elegance. More akin to a luxury yacht, a maximum of 112 guests and an award-winning crew of 95 ensures that the service aboard each of SeaDream's twin mega-yachts is comfortably attentive. Those new to cruise enjoy the freedom that comes with travelling on water, whilst avoiding the overwhelming size of traditional cruise ships. SeaDream spends the winter in the Caribbean and summer in the Mediterranean.

CONTACTS

MARK SCHMITT

SeaDream Yacht Club
UK Sales Director

📞 07904 068407

✉ mschmitt@seadream.com

UK RESERVATIONS

📞 0800 783373

✉ info@seadream.com

JOANNA MERREDEV

PR Account Director

📞 020 3709 7809

✉ joanna@dovetail-agency.co.uk

This is
SHEARINGS

Shearings

shearings.com

Every feature of a Shearings cruise is thoughtfully planned with real experience and genuine passion. Our diverse itineraries are expertly planned from port-to-port and carefully curated with your customers in mind. A dedicated Home Connect service is available at over 1800 postcode districts and we offer flexible travel options including coach, air or rail to join the cruise. Your clients can also enjoy an additional stay at one of our carefully selected hotels on a pre/post cruise extension.

CONTACTS

HOLIDAY SALES TEAM

📞 01942 418356

res@shearings.com

AGENCY SALES TEAM

📞 01942 823449

sales.support@shearings.com



STAR CLIPPERS
Unique Sailing Adventures

Star Clippers

starclippers.co.uk

Star Clippers offer unique, fully crewed sailing voyages on board magnificent, historically styled tall ships. Guests experience the glamour and exhilaration of a cruising beneath thousands of feet of billowing sails, to destinations that include Indonesia, Thailand, Malaysia, the Caribbean, Central America and the Mediterranean. On board comforts include deck-top plunge pools, teak sun decks with sun loungers, convivial bars and inclusive water sports. Star Clippers fleet can drop anchor by pristine beaches and call into smaller harbours and ports, inaccessible by larger cruise vessels.

CONTACTS

FAY MCCORMACK

General Manager

📞 07827 018166

DANIELLE DUDLEY

Sales Manager

📞 07765 852116

EMMA GARRATT

Sales Support Executive

📞 07392 319387

Tauck

tauck.co.uk

Since 1925, Tauck has been a leader in the creation of enriching travel experiences, that enhance people's lives by broadening their knowledge and fulfilling their dreams. However you choose to travel with Tauck; whether it's exploring the world by land, river or sea with family or in a small group of like minded adventures, you will be travelling in good company, knowledgeable experts, with virtually everything included, sharing experiences you couldn't get on your own.

The River Cruise Line

rivercruiseline.co.uk

The River Cruise Line offers great value cruises on the Rhine, Danube and Dutch Waterways aboard the four-star ms Serenity and three-star mps Lady Anne. All cruises include return travel from the UK by coach, rail or air and excellent value excursions, with options for groups and solo travellers. In 2018, the programme includes a new cruise commemorating the centenary of the end of World War One, and a spring gardens cruise accompanied by TV gardener Charlie Dimmock.

Uniworld Boutique River Cruises

uniworld.com

Uniworld is the world's most luxurious all-inclusive river cruise line, features unique and individually designed ships with an average capacity of 130 guests, exclusive excursions, gourmet cuisine, and one of the highest staff-to-guest ratios in the river cruise industry. Uniworld offers truly all-inclusive itineraries in Europe, as well as voyages in Russia, China, Vietnam and Cambodia, Inside and Egypt - a total of 22 rivers in 26 countries worldwide. In 2018, Uniworld will launch U by UNIWORLD, a brand for youthful adventure seekers.

CONTACTS

KATHRYN COLES
UK Sales Manager
📞 07736314382
✉ kcoles@tauck.com

EMMA TAYLOR
UK Sales Manager
📞 07736 312622
✉ etaylor@tauck.com

UK RESERVATIONS TEAM
📞 0800 8108020
✉ tauckreservations@tauck.co.uk

CONTACTS

CAROLYN BROUGHTON
Travel Agent
Administration Assistant
📞 01858 435668
✉ Carolyn.Broughton@ArenaTravel.com

TIM FLEMING
Sales & Business Development Manager
📞 07947 955139
✉ tim.fleming@arenatravel.com

CONTACTS

JAMES HOWLETT
Sales Manager – North
📞 07408 861260
✉ james.howlett@uniworld.com

DAVID CHIDLEY
National Sales Manager
📞 07408 855544
✉ david.chidley@uniworld.com

THEONA NECHITA
Sales Development Executive
📞 0207 468 4131
✉ theona.nechita@uniworld.com

Marella Cruises

tui.co.uk/cruise/

Marella Cruises is Britain's third-largest cruise line, operated as part of TUI in the UK. Renowned for its excellent service, you'll really notice how the crew make you feel at home. Whether you're after a modern all-inclusive experience or something small and cosy, there's a ship with your name on it. Plus, with all tips and service included, you can relax knowing everything is taken care of. Step on board from the UK, fly from 22 regional airports or take advantage of an unbeatable choice of Cruise & Stay holidays. With a unique focus on destinations, you can set sail to over 120 ports of call spanning from Asia to the Caribbean.

MARELLA
CRUISES

CONTACTS

MARELLA
CRUISES

COMMERCIAL ENQUIRIES

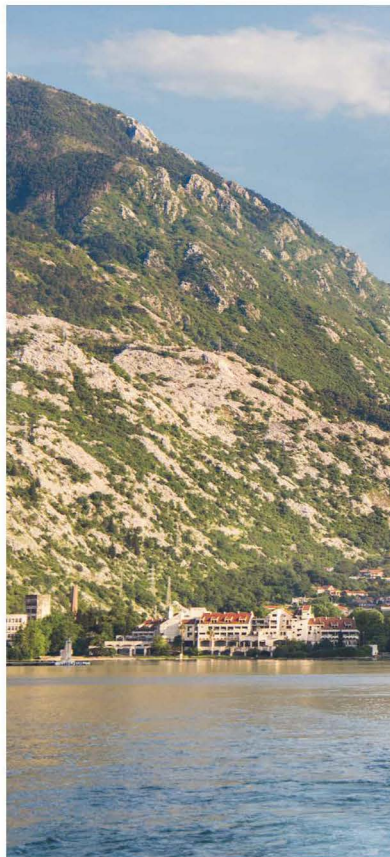
0203 636 1883

commercial.support@tui.co.uk

MARELLA
CRUISES

PRESS & MEDIA ENQUIRIES

pressofficeuk@tui.co.uk





SAY HELLO TO MARELLA CRUISES



We sail to over 120 destinations, from the Caribbean to South East Asia. Discover your smile, with the friendliest service at sea and all tips included.

Online | TUI Store

**MARELLA
CRUISES**

Viking River Cruises

vikingrivercruises.co.uk

With the world's largest fleet of innovative river ships

— including our multi award-winning Viking Longships — only

Viking can really promise you more. More comfort, more quality, more experience and

more choice of itinerary options across Europe, Russia, Egypt and Asia. Relax in spacious, contemporary surroundings. Indulge in fabulous, freshly-cooked food and carefully selected wines.

Explore the cultures, customs and cuisines of the places you visit on expertly-led tours. And discover a unique view of the world from the rivers that run through it.



**VIKING
RIVER CRUISES**

From Scandinavia and the Baltic to Australia and New Zealand, Viking's ocean ships set a new standard in on board Scandi-chic and innovative facilities. Dine in a different restaurant every night for free, with more al fresco options than any other ship of a similar size. Enjoy the privacy of your own veranda, every stateroom has one. Lap up the views from

the first infinity pool at sea. Recharge in the fabulous spa at no extra charge. What's more, everything you need to enjoy yourself is included in the price, so you can relax knowing everything is taken care of.

Different ways of seeing the world with the same high standards of service and quality on board.



CONTACTS



JENNY WADE
Regional Sales
Manager



07966995012



jenny.wade@vikingcruises.com



ANDREW SCHWEITZER
Regional Sales
Manager



07825 986 996



andrew.schweitzer@vikingcruises.com



Easy to please with Viking Cruises

Keeping the customer satisfied is what it's all about. And so it's good to know that when you book with us you won't just be meeting your clients' expectations, you'll be exceeding them. State-of-the-art river and ocean ships, superfriendly service, exceptional cuisine, an inspiring choice of itineraries and everything from wine and beer with lunch and dinner to daily excursions included in the price, make Viking Cruises easy to sell and hard to beat.

**For business development opportunities call
Jenny (north) on 07966 995 012 or Andrew (south) on 07825 986 996
For agency sales call Kelly on 0208 780 7968**

 @VikingTradeUK  madefortrade.co.uk



 **ABTA**
ABTA No. V924X




VIKING
*Exploring the World in Comfort**

Voyages to Antiquity

voyagestoantiquity.com

Voyages to Antiquity represents small ship cruising at its best.

We offer the most culturally immersive cruise programme in the UK market, with internationally renowned guest speakers, aboard the elegant Aegean Odyssey.

Two to three guest speakers, pre-eminent in their profession and expert in their field, accompany every departure. Six to nine talks per cruise, 45 minutes each, is the norm, often focusing on history, archaeology, art and mythology, but also on more unusual subjects such as botany and viticulture.

Shore excursions are meticulously planned and researched, and all are guided in English. VTA uses the best available coaches and guides, and QuietVox sets are issued to all shore excursion guests. More than 90% of Voyages to Antiquity's shore excursions are included in the cruise fare. Furthermore, the core shore excursion programme is complemented with exclusive private visits.

In spring and autumn 2018, Voyages to Antiquity will be sailing the Mediterranean – the sites of Ancient Greece on the mainland and its beautiful islands; the artistic and historical powerhouses of Italy; the stunning Dalmatian Coast of Croatia; the rivers of Spain

VOYAGES TO ANTIQUITY
CRUISES TO CLASSICAL CIVILIZATIONS

and France; and fascinating 'melting pot' islands such as Sicily and Malta. In summer 2018, we move to northern waters to discover the breathtaking Norwegian fjords, the natural wonders of Iceland, and the myriad highlights of our own British Isles. And in winter 2018/19, we sail for more exotic climes, taking in the ancient treasures of Egypt and Jordan, Sinbad's Oman, the Golden Triangle of India, a host of idyllic Indian Ocean islands, the glittering temples of Burma, the vibrant cities of Malaysia and Singapore, safari thrills in South Africa, the forbidding Skeleton Coast of Namibia and the glory of Imperial Morocco.

Aegean Odyssey is your home away from home as you explore these magical destinations. Carrying an average of just 350 passengers, she is no 'floating city'. She is small enough to sail rivers such as the Guadalquivir and the Yangon, and put in at delightful ports and inlets inaccessible to the mega-ships. Yet, on the other hand, she is large enough to offer a range of on-board amenities,

including a choice of dining venues, several comfortable lounges, a well-stocked library, a sun-deck with outdoor pool, a gym and an indulgent spa centre. 39 cabins, across all categories, are dedicated solo cabins, and single supplements are kept exceptionally low.

CONTACTS



MICHELLE DANIELS
Head of Commercial
07775065581

 m.daniels@voyagestoantiquity.com





Multi award-winning, expert-led cultural cruises with VOYAGES TO ANTIQUITY



'Best Small Ships Cruise Line' at the 2017 British Travel Awards. Voyages to Antiquity brings to life the historical and cultural treasures of the world. In 2018/19 the 350-passenger *Aegean Odyssey* will be sailing the Mediterranean, Northern Europe, India, Southeast Asia and South Africa.

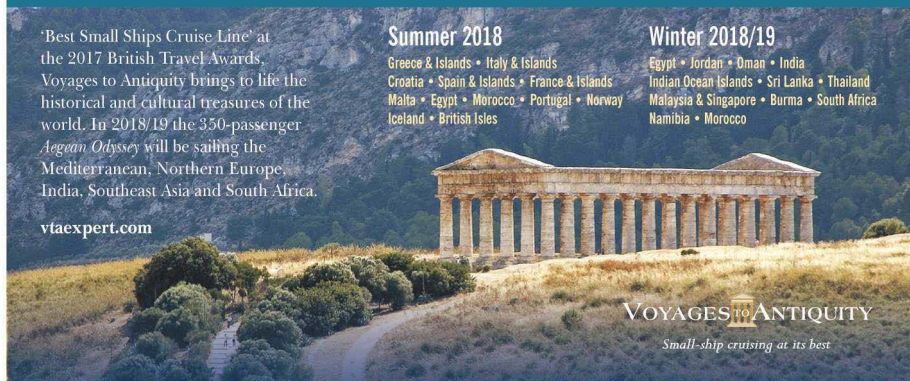
vtaexpert.com

Summer 2018

Greece & Islands • Italy & Islands
Croatia • Spain & Islands • France & Islands
Malta • Egypt • Morocco • Portugal • Norway
Iceland • British Isles

Winter 2018/19

Egypt • Jordan • Oman • India
Indian Ocean Islands • Sri Lanka • Thailand
Malaysia & Singapore • Burma • South Africa
Namibia • Morocco



VOYAGES TO ANTIQUITY

Small-ship cruising at its best



Volga Dream

volgadream.com

Volga Dream is a family run and operated company offering 5* cruises on the river Volga in Russia. The passenger capacity of the ship is only 109 guests, which makes for a very intimate family atmosphere on board. Uniquely, we offer three nights either side of the six-night cruise in centrally located, 5* hotels in Moscow and St. Petersburg, rather than on board the ship on the outskirts of the cities. This means there is no time wasted getting from the port to the city centre. We offer itineraries between Moscow and St. Petersburg and to the Lower Volga, operating between Moscow and Astrakhan.

CONTACTS

BROOKE DANIELS

UK Sales Manager

01473 242663

brooke@fredrivercruises.co.uk

NATALIE O'MAHONEY

Trade Sales Manager

07766 244181

natalie@fredrivercruises.co.uk

EMMA MOODY

Sales Executive

07741 293452

emma@fredrivercruises.co.uk



Wendy Wu Tours

wendywutours.co.uk

At Wendy Wu Tours, we pride ourselves on our vast experience and deep understanding of operating tours in Asia. Since 1998, we have sent thousands of adventurous and satisfied travellers to what we can only describe as the most fascinating, exhilarating and fast-changing region on the planet.

River cruising has always been a popular part of our tour range, for group and independent travellers alike. Cruise the dynamic waterways of China, Southeast Asia and India with Wendy Wu Tours. Journey along the mighty Yangtze; voyage the verdant Mekong; meander along the Irrawaddy or Chindwin in Burma; or unwind in the serenity of the Kerala backwaters in India. The never-ending scenery, culture and riverbank riches will fascinate you.

CONTACTS

RESERVATIONS TEAM

0800 988 4888

wendywutours.co.uk/agents

Visit
www.thewaveawards.com
to view the 2018 shortlisted finalists

WAVE AWARDS 2018



**A NIGHT OF CELEBRATION
BUY YOUR TICKETS NOW!**

**VARIOUS TABLE
PACKAGES AVAILABLE**

1st March 2018

The De Vere Grand Connaught Rooms, Covent Garden, London

To book a table visit www.thewaveawards.com or
email leah.armstrong@realresponsemedia.co.uk

Headline sponsor

SAGA
keep doing

Headline media sponsor

The Telegraph

Awards sponsors



Register now for the 2018 Cruise Challenge!

The Agent Roadshow with a difference

Learn, play, win.

The Cruise Challenge returns in 2018 with even more dates and locations.

Go online and book your place now

www.thecruisechallenge.com

Events in 2018:

6th March	Cardiff
15th March	Ipswich
20th March	Southampton
10th May	Manchester
17th May	Glasgow
21st June	Bedford
28th June	London
31st October	Newcastle
6th November	Liverpool
8th November	Tonbridge
13th November	Nottingham
15th November	Guildford



Agent feedback from 2017 Cruise challenges

"The sponsors' talks were very informative. The fun element, makes the Cruise Challenge completely different to any other event I have been to"

"I thought it was absolutely brilliant. Much better than other events I have been to. Well DONE!"



cruise
TRADE NEWS